



COVID-19 Situation

12 March 2020

Dear Training Partners,

We hope this message finds you well in the midst of a challenging period in our lives. The health and safety of our IATA Training Partners and the students is of utmost importance to us.

Our approach is to follow the World Health Organization (WHO)—the global authority on public health issues, including communicable disease outbreaks. You will have seen that the WHO declared the current situation to be a Public Health Emergency of International Concern (PHEIC). While this has made headlines around the world, it is important to understand that this declaration does not indicate any escalation to individual risk. Rather it is an advice to governments that they need to be prepared to cooperate in the response to this crisis.

Our recommendation would be to maintain proper hygiene practices and guidance from the WHO including:

- If you have flu-like symptoms, don't come to work and seek medical advice, similarly, if your staff or students are displaying flu-like symptoms, they should not visit the training center.
- Wash your hands frequently with soap and water or with alcohol-based hand sanitizer.
- Sneeze or cough into your elbow or a tissue (then wash your hands and dispose of the tissue)
- Practice social distancing—refraining from handshakes, hugs and kisses.
 - Increase the cleaning and sanitizing of your Training Center

It is also of paramount importance to ensure you follow the instructions that are recommended by your national health authorities.

Our thoughts are with you all as we navigate these testing times together. Should you have any concerns or queries, please do not hesitate to contact us through the [IATA Customer Portal](#).

IATA Training Partnerships



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